



California Public Utilities Commission
Telecommunications Consumer Protection Initiative
Meeting on Language Access Issues

August 3, 2006 – 10:00 am to 12:00 pm
Central California Legal Services
1999 Tuolumne Street, Suite 700
Fresno, California 93721

Teleconferencing Access Call-In Number: 888-677-1827 Passcode: 72606

10:00 am to 10:10 am	Introductions/Opening Remarks	PUC & LIF
10:10 am to 10:20 am	Overview of Language-Based Services and Activities of Telco Carriers	AT&T
10:20 am to 10:30 am	Overview of Language-Based Services and Activities of CBOs	Central California Legal Services
10:30 am to 10:40 am	Expectations and Ground Rules for Discussion/Presentation Portion of the Meeting	PUC Staff
10:40 am to 11:50 am	Discussion and Presentations by Community and Public Participants	
<p><i>Please Tell the Commission of Any Challenges or Problems That Face Non-English Speaking or Limited English Proficient Telecommunications Consumers.</i></p> <p><i>Please Recommend Ways to Address These Challenges or Problems.</i></p>		
11:50 am to 12:00 pm	Closing Remarks by PUC and Latino Issues Forum	PUC & LIF

